PATIENT INSTRUCTIONS
Create an Account
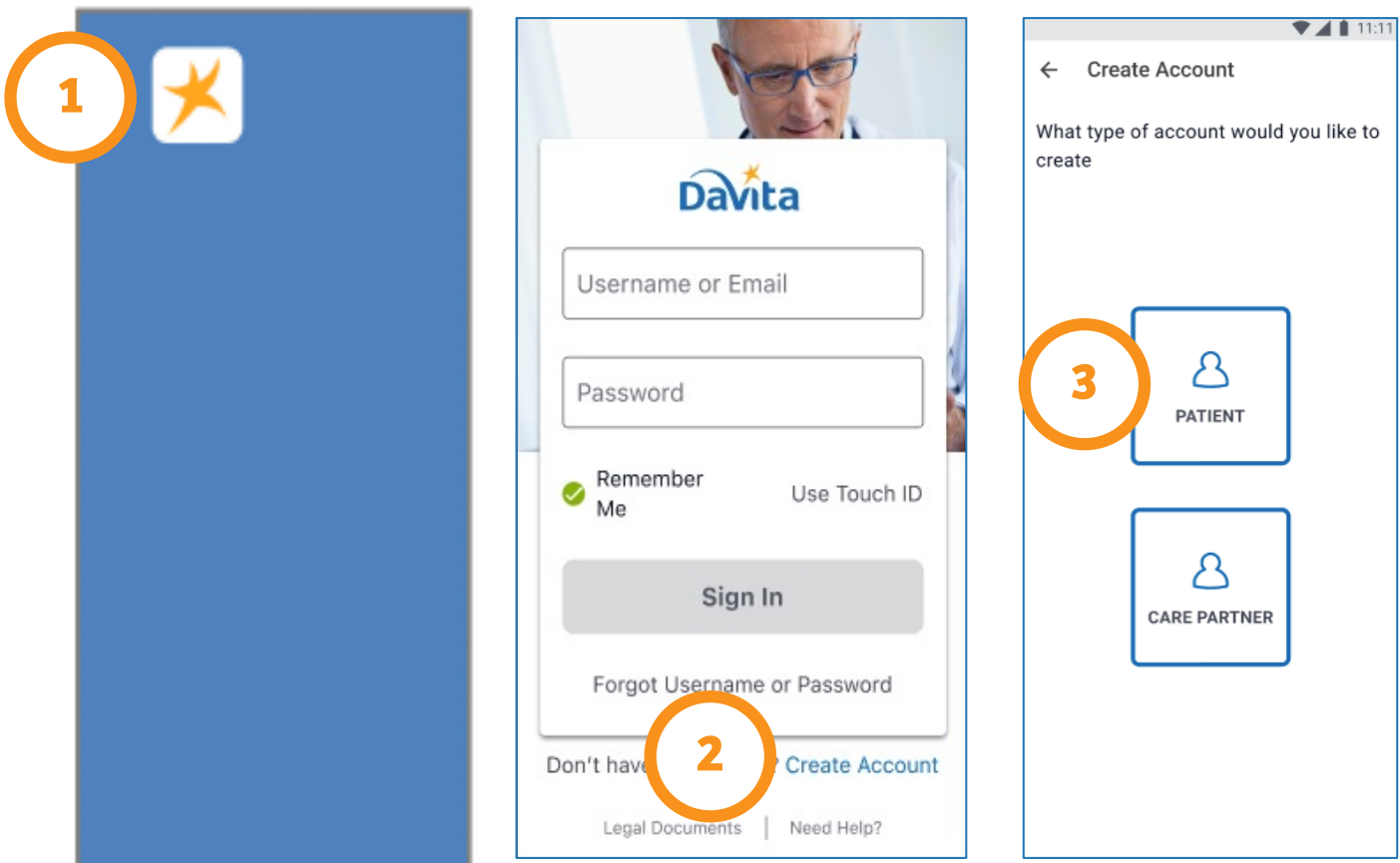
Follow the instructions below to create an account on the DaVita Care Connect™ (DCC) mobile app.

Note: Your device may appear different based on the brand used (Android vs. iPhone).

CREATE ACCOUNT

1. Tap the app icon to open the DaVita Care Connect™ app.
2. Tap **Create Account** on the bottom of the screen.
3. Tap **Patient**

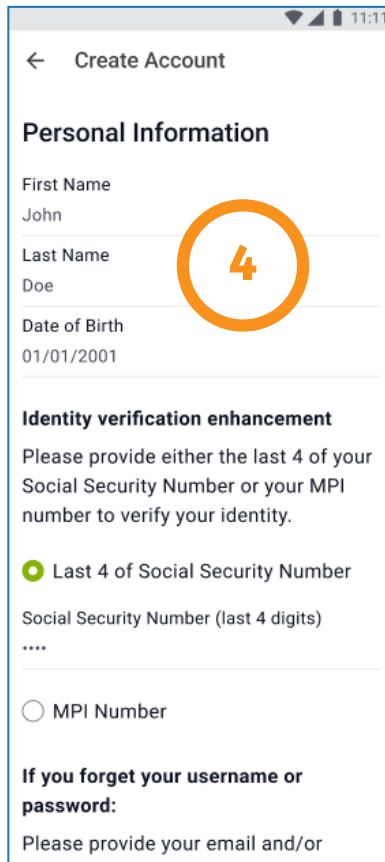Need help using the app? Have questions?
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DaVita Care Connect™

4. Enter your First Name, Last Name, Date of Birth, and Identity Verification Information
   Note: For days or months with a single digit, you will need to enter a "0" before the day or month.
5. Enter your email address and/or phone numbers
6. Create your username and password
   ✅ *Note: Green checkmarks will appear once the password meets all security requirements.*
7. Tap **Create Account**

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8. Review the Terms & Condition. Scroll to the bottom and tap Accept (or **Agree**) if you agree.
9. Review the Telehealth Consent. Scroll to the bottom and tap **Accept** (or **Agree**) if you agree.
10. Review the Privacy Policy. Scroll to the bottom and tap **Accept** (or **Agree**) if you agree.
11. Tap **OK** to set up the phone to sign in with Biometric feature (optional). If you do *not* wish to use the biometric feature, tap **Skip** to continue.

The app is now ready to use!
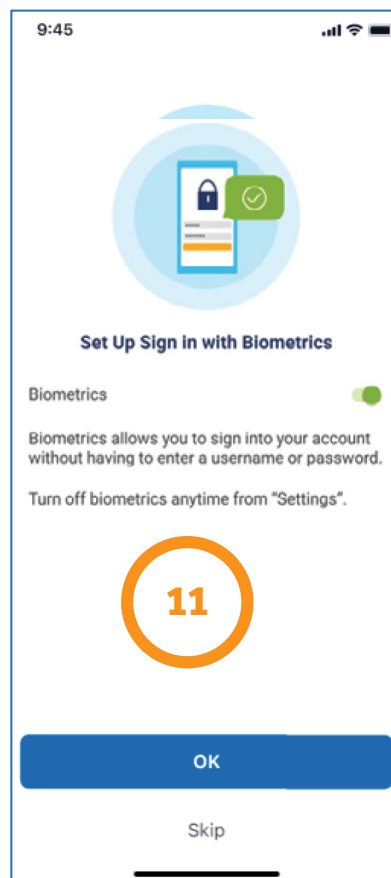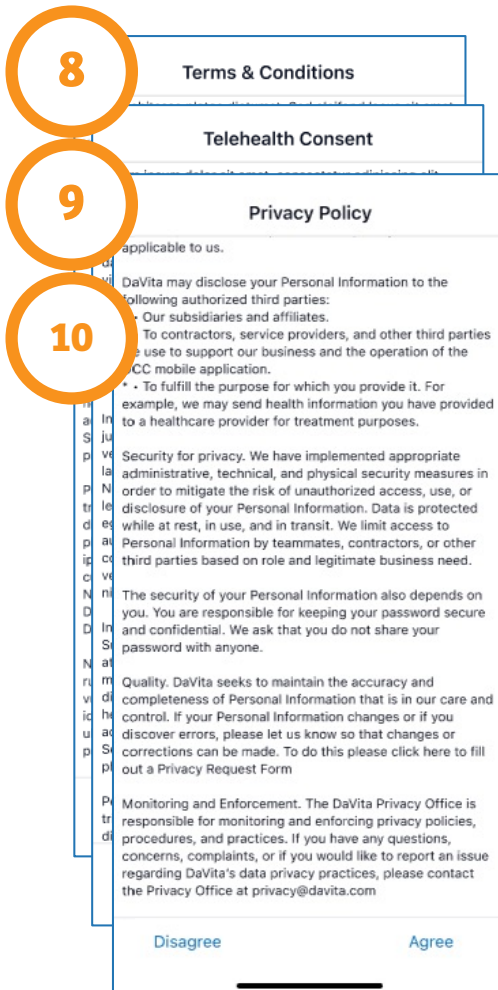
Note: If a pop-up window appears stating "DCC Would Like to Send You Notifications," we recommend you tap Allow. This will allow you to receive push notifications for new messages, telehealth appointments, reminders, lab results, and other features.

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