# Dialysis Regulatory and Ancillary Policies & Procedures Policy: 3-14-01 DaVita HealthCare Partners Inc.

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## TITLE: VENDOR ACCESS TO DAVITA FACILITIES

PURPOSE: To provide guidance regarding Vendor access to DaVita facilities.

**SCOPE:** Vendor access of DaVita facilities for purposes that are outside the normal course of, and not directly related to, the delivery of patient care.

### **DEFINITION(S):**

**Educational Training:** Training provided to impart or acquire general knowledge regarding kidney health and other disease education, and to advance the delivery of effective and high quality health care to patients.

**Lobby Day:** Educational event held in a public area – never on the treatment floor – that involves Vendor and patient participation.

**Vendor:** Persons or organizations that provide, or seek to provide, goods or services directly to DaVita patients, DaVita teammates, or DaVita or one of its affiliated entities.

#### **POLICY:**

1. DaVita will not allow Vendors to access DaVita dialysis facilities to:

- a. Reward or induce the purchase, lease, or referral of any items or services which may be reimbursable by government health care programs; or
- b. Sell or market their products or services.
- 2. Vendors may access DaVita's facilities to:
  - a. Repair or perform maintenance on equipment that DaVita has purchased or leased from the Vendor;
  - b. Provide Educational Trainings to Teammates in accordance with DaVita's *Vendor Training for Teammates* policy;
  - c. Participate in Lobby Days in accordance with DaVita's *Vendor Training for Patients* policy; or
  - d. Perform other activities as approved of in advance by Clinical Operations.
- 3. Vendor must:

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- a. Schedule their visits in advance with the Facility Administrator or designee;
- b. Sign the Facility Visitor Log in accordance with the *Facility Visitation* policy;
- c. Be accompanied by a Teammate at all times;
- d. Not access the treatment floor (except if necessary to access a conference room) or protected health information maintained by DaVita; and
- e. Immediately leave the facility, if requested to do so by the staff.
- 4. Vendors may only provide gifts and meals to teammates, physicians, and patients as permitted by DaVita's *Gift* policy.

Teammates are expected to report possible violations of this policy and procedure. You may make your report to an appropriate DaVita manager or to the Corporate Compliance Hotline (888-458-5848 or DaVitaComplianceHotline.com). DaVita has a Non-Retaliation policy and will not tolerate any form of retaliation against anyone who files a Compliance report in good faith. Reports can be made anonymously or you may request confidentiality. Questions regarding this policy should be directed to the *QUESTionLine at 855-687-9645 or QUESTionLine@davita.com.*