

Notice of Data Breach in Texas Facility

October 5, 2022 – DaVita has notified certain individuals that their information may have been exposed during an information security event.

DaVita Duncanville Dialysis experienced an information security event involving a compromised email account resulting from an email “phishing” attack by an unauthorized person. DaVita discovered the incident on April 22, 2022, and initiated a review of the incident in close coordination with legal counsel and privacy experts.

DaVita secured the compromised email account, blocked further activity from the attacker, and hired a security forensics firm to aid the review. Investigation of the incident concluded on July 7, 2022, and the security forensics firm found that documents containing approximately 1,100 individuals’ personal information may have been accessible to the attacker.

The information that was potentially accessed differs by individual, but may have included first and last name, date of birth, address, phone number, patient identification number and medical information. The Social Security Number of two individuals may have been exposed. It does not appear that any driver’s license, Social Security Number, bank account or financial/credit card information was involved for any other individual.

While DaVita does not believe this personal information will be misused because of this incident, the organization is committed to protecting the security and confidentiality of personal and health information. DaVita has taken steps to make it less likely that an incident like this will happen again, including investigating the incident with an external forensics’ investigator, reporting the incident to law enforcement, and retraining appropriate employees on identifying phishing attack emails.

Individuals are being advised to review their health care bills and explanations of benefits, watch for any suspicious activity regarding their accounts, monitor free credit reports, and contact DaVita with any questions or concerns.

Individuals with questions may contact DaVita’s Privacy Office at privacy@davita.com or 855-472-9822.